

Beware of Malware Scams

In view of the increased incidents of malware scams on Android device recently, Airstar Bank ("the Bank") would like to remind you to stay vigilant against malware scams to protect your own interests.

The safety of your bank account and personal data is very important to us. Please update your Airstar Bank mobile application to the latest version immediately and refer to the following precautions to ensure the safety of your bank account and funds:

- Only download and install mobile applications provided by trusted and certified developers from official application stores.
- When you download and/or install third-party applications, please evaluate permissions requested from mobile applications carefully before installation (e.g. permissions to your contacts, camera, location, etc.). Never grant full permissions to an application if there is no such a need to use that function or sensitive data of your mobile device.
- Use the latest versions of operating system, mobile applications and browser.
- Do not jailbreak or root privileges to your mobile device.
- Opt-in to receive real-time push notifications from the Bank.

The Bank will implement the detection of applications that are potentially risky to the use of the banking services on Android devices. Therefore, we will amend Part 1 - General Terms and Conditions - Clause 16.1 (b) of the "Terms and Conditions of Use of Virtual Banking Services" and will be effective on 16th January 2024 ("Effective Date").

The revised "Terms and Conditions of Use of Virtual Banking Services" will be available on the Airstar Bank mobile application and Website. Please note that if you are holding your Airstar Bank account on or before the Effective Date, the above amendments of Terms and Conditions will be binding on you. The Bank may not be able to continue to provide service to you if you do not accept the relevant amendments.

If you have any questions, please contact us immediately at (852) 3718 1818.